

The Openreach Team



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Openreach in Scotland?

We make sure that Scotland matters, so we can deliver the connections that matter to Scotland

What we do

- Openreach Limited is a **wholly-owned subsidiary of BT plc that is independently governed**. Our board has a majority of independent members, and they set out our strategy, and oversee our performance.
- We were created and exist to support competition. One of the Board's main responsibilities is to ensure we **fulfil our obligation to treat all our customers – the communication providers - the same**. Ofcom sets the overall framework for our pricing, which means everyone is subject to the same pricing and have equivalent access to all our products and deals.
- We're the only network operating in every constituency in Scotland.

What we don't do

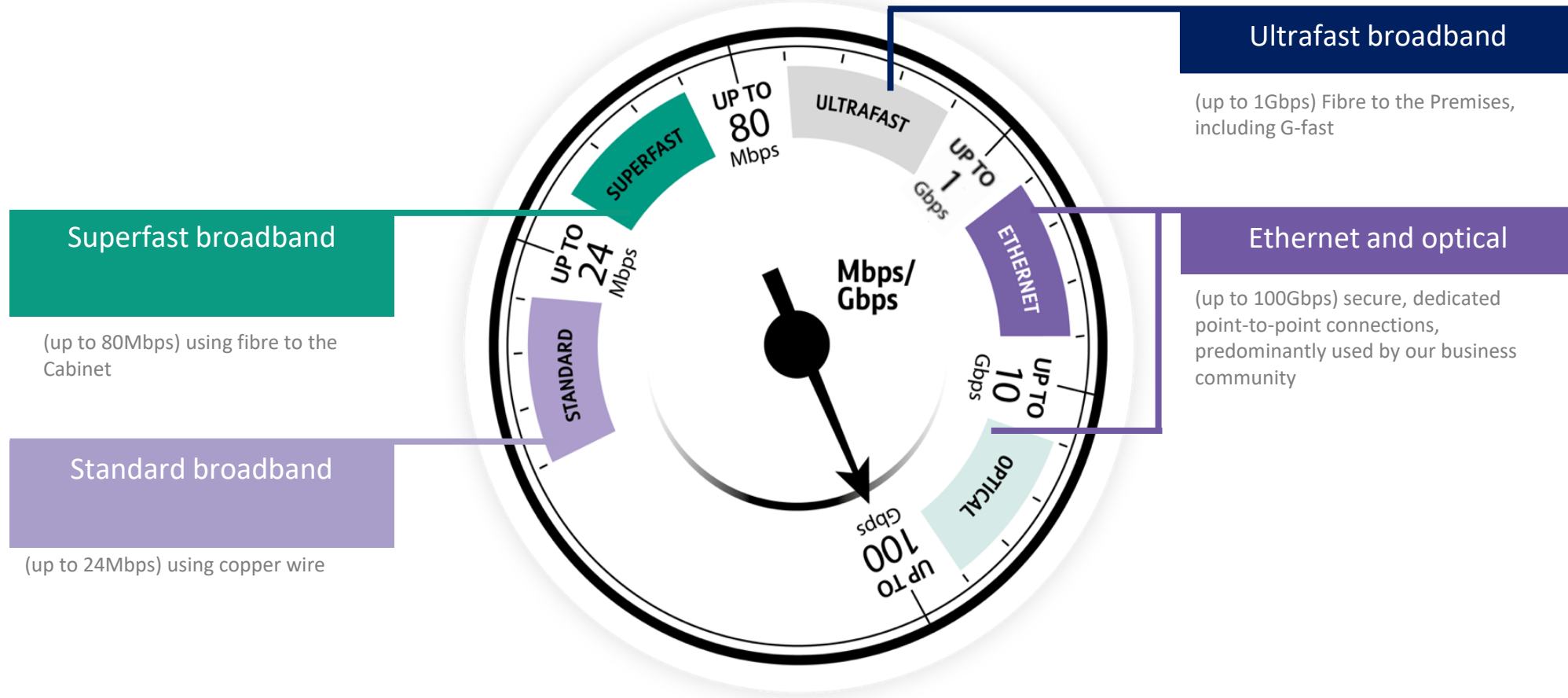
- Run the broadband service over the network (this is done by communications providers such as Sky, Talk Talk, BT, Vodafone, etc.)

We're no longer BT Openreach – but simply Openreach.

- Openreach was established in 2006 and operates as well as maintains broadband infrastructure. Our overall budget is agreed with the BT Group Board, but we determine our own priorities and spending.

² Openreach Limited was formed in 2018, and we are a wholly owned subsidiary of BT Group.

What is the difference between broadband speeds?



R100 Subsea Programme

- 16 Cable Routes throughout the Scottish Isles.
- All connected throughout the summer of 2022.
- Lismore was one of our final cable routes, connected in early August 2022.



Understanding Future Demand and provision of service.

We would like to understand what level of demand may be expected when full fibre services start to go live later this year. We want to be able to co-ordinate and make sure anyone that wants to order full fibre as soon as it's available is able to do so as quickly as possible. As a result we are piloting a revised approach to understand demand and using that knowledge to shape how we consider provisioning services, that may improve how we work in other similar communities.

Are you ready for Ultrafast Full Fibre?

Use our [Availability checker](#) to register your interest in ordering our Ultrafast Full Fibre when available. Please fill in the contact form and we'll let you know when it's coming to your area or use the QR code.



<https://direc.to/jcHw>

When Full Fibre is available - what happens ?

You'll need to order it from your chosen internet service provider - it's not an automatic upgrade onto the new network.

- ✓ Pick an internet service provider from the list in the availability checker
- ✓ Contact them to order and choose the right package for you
- ✓ Wait for your chosen provider to give you an activation date and engineer appointment.

Q&A



Thank you

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